



Capabilities Statement



CORPORATE OVERVIEW

Headquartered in Maryland, **CIVDEF Group Inc.** serves as a trusted advisor and provider of professional, logistics, and information technology services and solutions. As a certified **Service-Disabled Veteran-Owned Small Business (SDVOSB)**, CIVDEF Group is accountable, relationship-oriented, and focused on delivering quality and generating results by providing strategic impact and tactical outcomes. We harness innovation, technology, value, and culture to deliver mission-critical initiatives. Our proven processes drive outcomes-based solutions, services and products that exceed customer-defined goals and expectations. Our team brings federal, military, community, and commercial experience.

CORE SERVICE OFFERINGS

Professional Services:

- **Program Management:** Proactive and responsive resource delivery to support program operations
- **Acquisition Management & Strategy:** Executive and program training expertise maximizing best practices to deliver learning, contract design, and operational management. Developed program design, statements of work, and management of large cohorts of contractors.
- **Healthcare System Transformation:** Technical support to improve patient services, case management, access, equity and affordability of care. Led change in care practices, hospitals, transplant centers.
- **Logistics Management:** Conference, Events Planning Services designed toward achieving program goals.
- **Training & Development:** Leadership Development | Acquisitions Training | Executable Campaigns
- **Capital Planning and Investment Control (CPIC):** Empower teams to create the right solutions to optimize business expenditures and savings

Information Technology Services and Solutions:

- **Digital Transformation | Service Desk:** Expertise spanning public-private partnerships delivering measurable results. Execute content management systems and service/ help desk management that facilitate peer-to-peer collaboration and processes to benchmark and share results.
- **Design & Systems Integration and Cloud Advisory Services:** SaaS partnerships - ServiceNow, Docusign, Salesforce, Joust, and UI Path. User-centric iterative design cycles providing quality based program innovative technology and process solutions.

CIVDEF Group SERVICE DELIVERY

US Department of Health and Human Services

Health Resources and Services Administration (HRSA) - Bureau of Health Workforce (BHW):

Deliver mission critical professional, logistics management, and Information Technology services. Enable seamless communication and records management in accordance with NARA guidelines. Enable the collection, maintenance, tracking, and reporting that adheres to Federal Travel Regulations and program guidance.

AWARD WINNING SERVICE

CIVDEF Group CEO Fred Butler Jr.,

- Federal Executive Board, Silver Award, 2017
- US Public Health Service Outstanding Service and Commendation Medals, 2016
- Hubert H. Humphrey Award for Service to America, 2014
- HHS Administrator's Citation for Outstanding Group Performance, 2011
- HHS, Health Resources and Services Administration Administrator's Award for Excellence, 2009

NAICS CODES

541611	541614	541690	541720	541990	561330	561410	561499
518210	541511	541512	541513	541519	561990	611420	611430